

## Mid and South Essex Community Collaborative (MSECC)

### Joint Committee

<b>Meeting</b>	Mid and South Essex Community Collaborative Joint Committee	
<b>Subject</b>	Accountability Framework Implementation	
<b>Date of Meeting</b>	25 <sup>th</sup> July 2024	
<b>Agenda Item</b>	10.	
<b>Author</b>	Graeme Jones, Director, Vaughan Jones Ltd	
<b>Approved by Responsible Lead</b>	James Wilson, Lead Director, MSECC	
<b>For Decision</b>	<b>For Assurance</b>	<b>For Information</b>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Purpose</b>		
To update the Joint committee on the implementation of the Accountability framework and provide assurance of the progress towards a single framework approach.		
<b>The Joint Committee is asked to:</b>		
The Joint Committee is asked to note the contents of the report and expected outputs from the Accountability framework that will be shared with this committee in the future.		
<b>Summary of Key Points/implications:</b>		
The community collaborative has made good progress in establishing an Accountability Framework for the collaborative. This paper summarises the progress made and planned next steps.		
The first Accountability Framework meeting will take place on 17 July and an update will be provided to the Collaborative Board on its outputs.		
Specific outcomes of the monthly meetings will include:		
<ul style="list-style-type: none"> <li>• Agreed actions to address areas of concern – owner and timings agreed</li> <li>• Agreed changes to the risk register, to a Partner risk register and/or BAF</li> <li>• Examples of good practice to share within the Collaborative</li> <li>• Agreed narrative for the Collaborative performance report and the provision of assurance to the MSECC Joint Committee and the ICB</li> </ul>		
<b>Forums where content has been previously discussed</b>		
MSE Community Collaborative Executive Team <input checked="" type="checkbox"/>		
MSE Community Collaborative Strategy & Transformation <input type="checkbox"/>		
MSE Community Collaborative Core Leadership Team <input checked="" type="checkbox"/>		
MSE Community Collaborative Joint Clinical Oversight Group <input type="checkbox"/>		
MSE Community Collaborative Finance Workstream <input type="checkbox"/>		
Other <input checked="" type="checkbox"/> Please specify: MSE Community Collaborative Board – March 2024		
<b>Link to MSECC Strategic Priorities</b>		

<b>Strategic Priority/ Contractual priority</b>	<b>IMPROVE</b> <i>(Work together to optimise and drive consistent delivery of community services, reducing inequalities)</i>	<b>INTEGRATE</b> <i>(With wider partners, facilitate community physical and mental health services integration with developing neighbourhood models at place)</i>	<b>INNOVATE</b> <i>(Take a lead role within the system to develop and deliver innovative models of care and use of technology)</i>
Creating an integrated delivery environment and culture	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Building healthier and resilient communities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting more people at home (directly impacting on capacity required in acute sector)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Productivity and cost improvement	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Are there any risks in the report that need to be noted, escalated on the risk register or added to the Board Assurance Framework?</b>			
<b>Glossary for acronyms in report (if any)</b>			
<b>Supporting documents/ appendices that can be provided on request</b>			

## **Introducing an Accountability Framework for the Community Collaborative**

**25 July 2024**

### **Summary**

The community collaborative has made good progress in establishing an Accountability Framework for the collaborative. This paper summarises the progress made and planned next steps.

### **Background**

The Community Collaborative Board agreed in March 2024 to introduce an Accountability Framework. The Framework was developed with input from Partnership Directors, professional networks, ICB colleagues and the three partner organisations.

The Framework addresses a number of issues and frustrations with the existing way of working including duplicated and wasted effort, a lack of a common written approach to assurance, the lack of an agreed set of KPIs to be used by all partner organisations including commissioners and the need for an integrated approach based around five domains.

### **The agreed MSE Community Collaborative Accountability Framework**

The agreed Accountability Framework outlines the mechanisms which will be used to hold teams to account and to support the achievement of the Collaborative's vision, strategic priorities and key performance indicators.

The framework sets out how oversight will take place in a consistent way in the Collaborative, the KPIs and other data that will be used, and the approach to regular accountability review meetings. The framework also sets out expected behaviours which are consistent with the values of the Collaborative and the partner organisations.

The agreed Accountability Framework covers the full breadth of the work of the Collaborative and the input from the three partners. The Framework covers five core domains:

- Quality and safety
- Operational performance
- Workforce and culture
- Finance
- Strategy, transformation and external relations

The approach is based on principles of transparency, consistency, being constructive, integration and appropriate ownership of issues.

The framework included an agreed set of Key Performance Indicators by domain. Each indicator will be reported at a Collaborative and Place level.

## **Progress in establishing the Accountability Framework**

The leads for each domain, the Partnership Directors, the wider senior leadership team and the lead commissioner met in May and June to review the data and information available to inform the monthly Accountability Framework meetings.

Moving forward, each month, a Performance Report containing cross cutting and Place based level information will be made available to the leadership team of that geography.

Strong progress has been made in aggregating data to provide a Place and Collaborative view of the agreed Key Performance Indicators for Operational Performance, Workforce and Transformation. There has been some progress with the Quality and Safety indicators with some wider work to align with ICB expectations. There has been less progress to date on aggregating the Finance indicators.

The Accountability Framework meetings will be used to provide assurance to the ICB, as well as to the partner organisations. The agenda will include a standing item to raise delivery issues linked to the contract and wider system.

## **First Accountability Framework meeting and planned outcomes**

The first Accountability Framework meeting will take place on 17 July and an update will be provided to the Collaborative Board.

The monthly review meetings will be used to gain integrated assurance across the broad range of topic areas. Specific outcomes of the monthly meetings will include:

- Agreed actions to address areas of concern – owner and timings agreed
- Agreed changes to the risk register, to a Partner risk register and/or BAF
- Examples of good practice to share within the Collaborative
- Agreed narrative for the Collaborative performance report and the provision of assurance to the MSECC Joint Committee and the ICB

Graeme Jones